



YOUR PARTNER IN

Service and Maintenance





CUSTOMERS FIRST - ALWAYS

Powering Excellence, Delivering Reliability

At Rotric we're committed to delivering reliable, efficient, and innovative electrical solutions tailored to your needs.

Rotric has been delivering commercial electrical services to businesses across Sydney since 1973, specialising in installations, service and maintenance.

With expert electricians and technicians dedicated to safety, quality, and exceptional service, we ensure every project runs smoothly, on time and beyond expectations.

Your success is our priority.



ESTABLISHED 1973

Proudly Aussie Owned & Operated

We believe in transparency and trust. Whether you need a detailed, itemised quote or prefer working from an agreed schedule of rates, we ensure fair, competitive pricing so you can compare options with confidence.

Our team is made up of qualified and experienced licensed electricians and ACMA registered communications technicians, many of whom have been with us for more than 15 years. When you choose Rotric, you get a dedicated team member committed to excellence - we never subcontract our work.

We're dedicated to continuous improvement in quality, safety, and environmental management. We're also big on embracing new technology to improve workflows, streamline reporting and maintain our commitment to high-quality, safety-focused electrical services. Our crew uses SiteDocs to complete digital forms, add photos, and generate real-time, geo-mapped reports for seamless safety compliance. We have also integrated Groundplan to efficiently create detailed drawings and site plans.

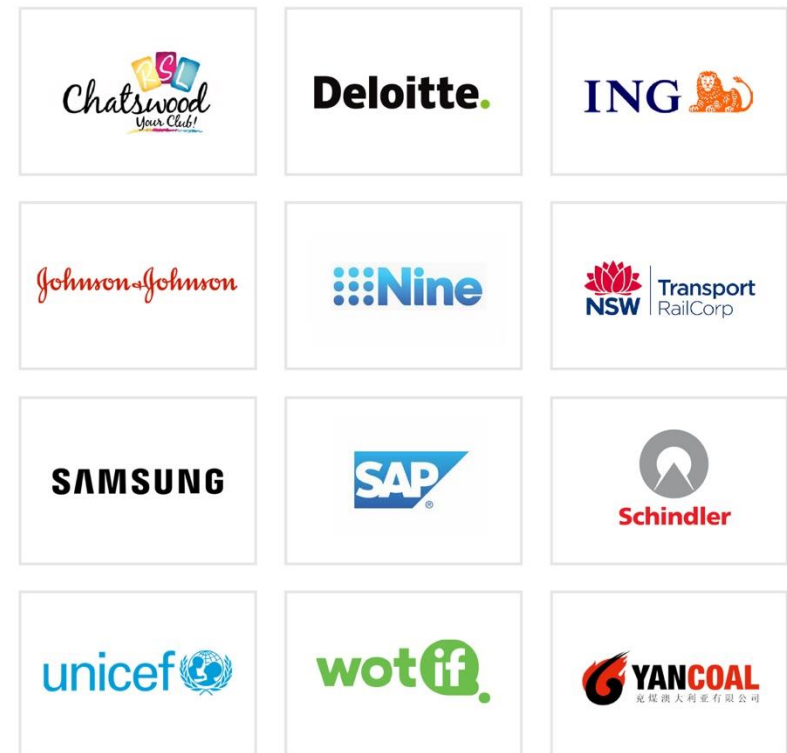
From large-scale commercial installations to complex industrial solutions, our expertise ensures every project is completed on time, on budget, and to the highest standard.



OUR CLIENTS

With a team of over fifty qualified electricians we proudly service a diverse range of clients, including builders, project managers, educational and medical institutions and businesses across Sydney.

We're committed to reliable service, quality workmanship, and building long-term relationships with our clients.





24/7 EMERGENCY SUPPORT

Service & Maintenance

RCD Testing

Electrical Test & Tag

Exit & Emergency Testing

Lighting Maintenance

Switchboard Maintenance

Thermographic Testing

Power Factor Correction Testing

Generator Maintenance

Minor Works

Service, Repairs & Maintenance





CUSTOMISED SOLUTIONS

Electrical & Communications

Project Management & Electrical Design

Lighting - LED, Office, Industrial, Commercial, Exit & Emergency

Control Systems

Energy Management & Voltage Optimisation

Generator & UPS Systems

Switchboard and Metering Alterations

General and Dedicated Power

Audio Visual & MATV

Structured Cabling Systems Design & Construct (5E, 6, 6A, 7 & 8)

Fibre Optical Cabling – Single & Multi-mode and Blown Fibre

Security, Access, CCTV, Duress, Call and Intercom Systems

Audit, Testing & Certification





2025

Service Rates

Hourly Rate – Minimum 2 hours charge

Monday – Friday: 6:00am – 4:00pm	Tradesman	\$TBA
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	Apprentice	\$TBA
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Monday – Friday: 4:00pm – 6:00am	Tradesman	\$TBA
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	Apprentice	\$TBA
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Call out rate during business hours (including first hour onsite)	\$TBA
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Call out rate after hours weekdays & weekends (Including a four-hour minimum)	\$TBA
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Call out rate on Public Holidays +15% in addition to after hours rates

PLEASE **CONTACT US** FOR CURRENT RATES.



MAINTAINING COMPLIANCE

Who must manage electrical risks?

A **person conducting a business or undertaking** has the primary duty under the WHS Act to ensure, so far as is reasonably practicable, that workers and other persons at the workplace are not exposed to electrical risks arising from the business or undertaking. This duty requires eliminating electrical risks or, if that is not reasonably practicable, minimising the risks so far as is reasonably practicable.

A copy of the NSW Governments - WorkCover Code of Practice for Managing Electrical risks in the workplace is available @ http://www.workcover.nsw.gov.au/_data/assets/pdf_file/0019/15580/managing-electrical-risks-code-practice-3836.pdf



MAINTAINING COMPLIANCE

Inspecting and testing equipment

Regulation 150 (WHS Regulations) *A person conducting a business or undertaking with management or control of electrical equipment must ensure that the electrical equipment is regularly inspected and tested by a competent person if the electrical equipment is;*

- *Supplied with electricity through an electrical socket outlet ('plug in' equipment); and*
- *Used in an environment in which its normal use exposes the equipment to operating conditions that are likely to result in damage to the equipment or a reduction in its expected life span*

This includes conditions that involve exposing the electrical equipment to moisture, heat, vibration, mechanical damage, corrosive chemicals or dust.



MAINTAINING COMPLIANCE

Inspecting and testing RCDs

Regulation 165 (WHS Regulations)

A person with management or control of a workplace must take all reasonable steps to ensure that residual current devices use at the workplace are tested regularly by a competent person to ensure the devices are working effectively.



MAINTAINING COMPLIANCE

Residual Current Device (RCD) Testing

RCDs are tested in accordance with Appendix H of **AS/NZS 3760:2022**. The operating time of RCDs is checked against acceptable maximum values to ensure they're functioning correctly and providing the added safety measure.

Testing and inspection intervals are outlined in Table 4 of the Standard, with the length of time dependant on the type of environment and/or equipment, or as varied by a responsible person based on risk assessment.

For most commercial office spaces there will be a combination of environments deemed **hostile** (kitchen, workshop etc.) and **not hostile** (stationary/printing room, workstations etc.) the time frame for the former being a 12 month interval, the latter a 2 year interval, at Rotric we recommend a uniform testing interval of 12 months as the additional testing is usually immaterial and confirms safe operation of all RCDs in the workplace.



MAINTAINING COMPLIANCE

AS/NZS 3760:2022 In-service safety inspection and testing of electrical equipment and RCDs

Inspecting and testing electrical equipment

Regular testing can detect electrical faults and deterioration that cannot be detected by visual inspection.

The testing interval provided by this standard is dependent upon the workplace environment being either **hostile** or **not hostile**; however, the intervals are 12 months and 5 years. An amount of discretion for the interval is given and can be varied by a responsible person based on risk assessment.



MAINTAINING COMPLIANCE

AS/NZS 2293.2:2019

Emergency lighting and exit signs for buildings, Part 2: Routine service and maintenance

A requirement of this Standard to maintain compliance is a six-monthly battery backup test for exit and emergency light fittings in the workplace.

This is undertaken by operating the self-contained emergency luminaires and exit signs from their battery supply by simulating failure of the monitored supply. The luminaires and exit signs shall remain illuminated for not less than 90 mins or such longer period as may be required by the building regulations.

LEGAL

Terms & Conditions

Rotric will submit invoices as specified in the Quotation and if nothing is specified in the Contract may submit weekly, fortnightly or monthly Invoices (as determined by Rotric).

The Customer shall pay the amount on an Invoice within the number of days specified on the invoice or in the Quotation (whichever is the earlier) and if nothing is specified on the invoice or in the Quotation within 30 days of being served with the Invoice.

Invoices issued pursuant to these Terms may be issued pursuant to the Building and Construction Industry Security of Payment Act 1999, if specified on the Invoice and thereby constitute a Payment Claim under that Act.

GST and other taxes and duties that may be applicable shall be added to the Contract Price except when they are expressly included in the Contract Price.

This quotation is valid for a period of thirty (30) days. Thereafter we reserve the right to vary, modify or withdraw our offer.

Rotric requires the opportunity to review and mutually agree conditions of contract prior to an acceptance of any order for the works.

On site work can only commence after receipt of one of the following and credit being approved by Rotric's accounts receivable department.

- a. Written and dually authorised order
- b. Any site authorised variations or instructions must be in writing and may take the form of a signed service sheet or preferably on a customer letter head or other means of authorisation document used by the client.
- c. Any request for deletions to the quoted works should be forwarded to Rotric prior to the works starting or material restocking, and service charges may apply.

Our payment terms are net thirty (30) calendar days from the date progress claims are made monthly.

- a. All payments under this contract are subject to the Building and Construction Industry Security of Payment Act – 1999.

Our proposal is submitted on the basis Rotric Pty Ltd is not the nominated "Head Contractor."

Our proposal is submitted based on our current insurance cover, as follows:

- a. Public Liability Insurance - \$20,000,000.00 any one occurrence.
- b. Worker's Compensation: Unlimited Common Law Liability.

Rotric shall not under any circumstances whatsoever (whether by negligence. Breach of contract or otherwise) be liable for any indirect or consequential loss, damage or injury however caused.



WE'RE HERE TO HELP

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After Hours Nikolai Pavlovic 0415 932 382

After Hours Yahn Pavlovic 0411 646 270

Office 449 Willoughby Rd, Willoughby NSW 2068

Hours Monday – Friday: 7:00am – 5:00pm

24/7 Emergency Support

Email admin@rotric.com.au

Web www.rotric.com.au

Socials <https://www.linkedin.com/company/rotric/about>

<https://www.facebook.com/rotricelectrical>

<https://www.instagram.com/rotric1973>